## **Annexure C**

Format for Investor Complaints Data to be displayed by Depository Participants on their respective websites

## Data for every month ending - June 2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7	7	8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0

## Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April 2024	0	0	0	0
2	May 2024	0	0	0	0
3	June 2024	0	0	0	0
	Grand Total	0	0	0	0

\*Should include complaints of previous months resolved in the current month, if any.

## **Trend of annual disposal of complaints**

SN	Year	Carried forward from previous	Received during the	Resolved during the	Pending at the end of the	
		year	year	year	year	
1	2017-18	0	0	0	0	
2	2018-19	0	0	0	0	
3	2019-20	0	0	0	0	
4	2020-21	0	1	1	0	
5	2021-22	0	1	1	0	
6	2022-23	0	1	1	0	
7	2023-24	0	0	0	0	
	<b>Grand Total</b>	0	3	3	0	

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.