

## Annexure - B

### Data of complaints against Registrar and Share Transfer Agents (RTAs) to be displayed on their websites-

Format for disclosing data of complaints on their website:

#### Data for the month ending – June 2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	1	0	1	0		1
2	SEBI (SCORES)	0	0	0	0	0		0
3	Stock Exchanges (if relevant)	0	0	0	0	0		0
4	Other Sources (if any)	0	0	0	0	0		0
5	<b>Grand Total</b>	0	1	0	1	0		1

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Month – wise data for the current financial year\***

<b>SN</b>	<b>Month</b>	<b>Carried forward from month</b>	<b>Received</b>	<b>Resolved</b>	<b>Pending</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
1	April, 2024	0	0	0	0
2	May, 2024	0	0	0	0
3	June, 2024	0	1	1	0
	<b>Grand Total</b>	0	1	1	0

**Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis) \***

<b>SN</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received</b>	<b>Resolved</b>	<b>Pending</b>
1	2019-20	0	0	0	0
2	2020-21	0	0	0	0
3	2021-22	0	0	0	0
4	2022-23	0	0	0	0
5	2023-24	0	0	0	0
	<b>Grand Total</b>	0	0	0	0

\*The data shall be emailed to [rta@sebi.gov.in](mailto:rta@sebi.gov.in)